

Dear Residents, Families, Friends and Associates,

As many of you are aware, the Governor, the Florida Department of Emergency Management and AHCA issued a new Executive Order (EO) rescinding many of the previous restrictions on visitation inside senior living communities across the state of Florida. What this means is that we will continue with certain ongoing practices of infection prevention and control, family and friends can now enter our community to visit our residents. To ensure the continued safety of our residents and associates, we will continue to maintain certain visitation protocols and infection control policies in accordance with all state and federal laws and shall continue to monitor all Centers for Medicare and Medicaid Services and Centers for Disease Control and Prevention guidance.

Please keep in mind that we are still in a “Public Health Emergency” and while we are excited many of the restrictions have been rescinded, there will still be protocols to adhere to in order to keep our residents and their families as safe as we possibly can. While we are waiting for additional guidance from the various agencies, we have provided some updated guidance in the following.

So, what does this mean?

- The new visitation policy is effective as of Monday, March 22nd when the order was issued.
- Family, friends and other visitors can now enter the community and visit with the residents. Visitors will still be asked to enter the community through the main entrance only. The “Compassionate caregiver” and “Essential Caregiver” policy is no longer in effect.
- Visitation is preferred to take place in the resident’s apartment but can also take place in any location of the community. For the safety of our residents and visitors, we ask that groups be limited to no more than 10 people.
- All visitors **MUST** enter through the front door of the community and be subject to a pre-visit screening that will include having your temperature taken, signing the CDC waiver and to sign-in to the visitor log. Visitors may be asked for their vaccine status. Visitors are not required to have the vaccine in advance of visiting, but it is preferred.
- Please **DO NOT** enter the community through any other door other than the front / main entrance. This includes entering a ground floor apartment through the patio door. When it is time to leave the community, you **MUST** leave through the front door and sign-out in the visitor log.

- Use of the outdoor and indoor living rooms, if available, are also still an option. If you want to use these spaces, then please continue to book a time through the link previously supplied to you or by calling the front desk / reception.
- Masks must be worn and appropriate social distancing must be adhered to at ALL TIMES while you are in the community. Please wash hands and/or use hand sanitizer frequently when in the community.
- Communal dining is now open to residents and if desired, may have visitors join them. Guests/visitor reservations are required in advance so we may prepare properly. Again, please remember we are in a “Public Health Emergency” and as such, practicing infection prevention and control is very important. Please continue to wear your masks at all times other than when eating or drinking. We may limit the number of seats at a table and table locations to maintain social distancing and we thank you in advance for understanding.
- Restriction on “activities” have been lifted as well. Entertainers are now allowed into the community and we are working on broadening our activities for the residents to enjoy. We will continue to follow the recommendation that PPE and social distancing still be practiced during activities and communal events. Event and transportation seating will continue to be spaced appropriately.
- Salons and barber shops can now be operated but will still have restrictions on the number of people allowed in the salon or barber shop at one time.
- Residents that leave the community may still be required to pre-screen checking on return. They will not be required to quarantine unless they have been exposed or showing symptoms.
- There are no longer age restrictions for visitors. Hugging and contact restrictions have been lifted as well. We ask again that you please keep in mind it is best to continue to practice proper PPE and social distancing as recommended by the CDC.
- As always and as common-sense dictates, if you are not feeling well or someone in your house is not feeling well, please postpone your visit to our community. Also, if you have been exposed to someone that has tested positive for COVID within the past 5 days, please avoid coming to the community for a minimum of 14 days. These common sense rules will help ensure we maintain a high degree of safety as we progress back to normal operations.
- The Executive Order states visitors do not have to be vaccinated, but it is preferred.

- The Executive Order also states that if we have positive COVID case in the community, we may suspend visitation for a period of time. We will let you know if that occurs and expect your cooperation if/when that does happen.
- Testing protocols will be forthcoming and will be based on whether or not the person(s) have had their vaccine and/or at what stage they are at with receiving it. This status may or may not require testing in the event of an exposure. We will be updating you on our testing process in the very near future.

I know and understand that some of you will be thrilled with this change in visitation while others will be concerned. We need your understanding and cooperation in following the guidelines we have detailed above. A large majority of our residents have been vaccinated and we are not relaxing our infection control and social distancing protocols. While we feel the risk is low for infection in our community, we need your help and cooperation in complying with continued practice of infection prevention and control.

As always, please let me know if you have any questions or comments.